

THE RELIABLE SOLUTION TODAY'S SMALL BUSINESSES CALL UPON
DEBUT™



KEY VOICE®
Everything Your Business Calls For

DBT

FEATURES

account number box
auto forward
auto attendant
automatic call distribution
automatic log on
call blocking
call forwarding
call queuing
call screening
call transfer
class of service
custom greetings
date/time stamp
departmental distribution lists
dial-by-name
directories
future delivery
greetings by port
guest mailboxes
holiday greetings
message confirmation
message forwarding
message rewind/pause/forward
message waiting lights
multilingual capability
outbound telemarketing
pager notification
pager delay
password-protected mailboxes
PA system call announcing
private messages
question boxes
reply to sender
save message as new
secure passwords
skip messages
transfer to sender
urgent messages

FEATURE-RICH, RELIABLE, AFFORDABLE MESSAGING TECHNOLOGY. KEY VOICE.

THE VOICE TO MATCH YOUR COMPANY'S PROMISE AND VISION.

You're working hard to make your business everything it can be. Now turn to the voice messaging system that supports your efforts with technology that helps carry your business even further.

Key Voice's Debut. Full-featured voice messaging you can reliably call upon at any time, at a price that slips easily into your budget right now.



DBT



THE RELIABLE SOLUTION TODAY'S SMALL BUSINESSES CALL

Feature-rich, reliable and affordable. These three important factors now come together in one unparalleled voice messaging system. Introducing Debut from Key Voice. Advanced voice processing technology available in an economicaly designed, full capability system.

Debut lets your small company make a big impression on your customers. With Debut, you can afford to treat each and every caller as your single most important customer, regardless of how many calls you're hit with at once. No one is left indefinitely on hold, no one's message is lost, no urgent phone numbers are transposed.

Within your company, enhanced communications mean increased productivity. Meetings and appointments outside the office no longer prevent staff from shar-

ing timely information. Accurate, detailed messages can drastically reduce costly errors and unnecessary calls. Your sales people can receive their messages in the field and respond to customer requests immediately. In effect, Debut enables your company to operate 24 hours a day, seven days a week.

VOICE MESSAGING MADE EASY.

Strong engineering and a straightforward, workable design mean that Debut is not only uncommonly easy to install, it's easy to incorporate into the daily routines of personnel.

Clear, concise menus lead system supervisors through each function they may

want to complete, making routine modifications to the system quick and effortless. Adjustments are made right over the phone, there's no computer screens to access or complex commands to enter.

Personnel find the transition to Debut voice messaging a simple one. An easy-to-follow tutorial steps new users through setting up their mailboxes and recording necessary prompts and greetings. Once mailbox setup is complete, voice prompts lead users to features and options, helping them to learn the system's powerful capabilities at their own pace, without special training or documentation.

VOICE MESSAGING MADE AFFORDABLE.

From automated attendant to advanced voice mail capabilities, Key Voice's Debut provides you with the means to conduct business with the professionalism and efficiency of companies twice or 20 times your size. Yet this smart system will cost you just a fraction of the price of voice processing products geared toward slightly larger companies.

Unlike other systems, which may force you to pay for excess user capacity your company doesn't need, Debut is tailored to your specific voice processing and communication requirements, managing up to 25 or 50 mailboxes, depending on the configuration you

choose. Plus, with Debut, you get a feature set that is unmatched in the industry in products of this size and price. And should your business outgrow Debut, you can easily upgrade through Key Voice's complete line of voice processing products, including Small Office and Corporate Office systems.

Careful, thoughtful design also saves you money by minimizing training and installation time. Our systems are known for being extremely easy to configure and integrate in any office environment. Key Voice dealers are selectively chosen for their training and experience in the field, so your system will be installed quickly and smoothly, with confidence to spare.



ANSWERING THE CALL.

Debut's Automated Attendant works around the clock or on demand, providing prompt, professional handling of incoming calls. Capable of operating completely independently, the Automated Attendant offers customers a warm greeting with every call and gives them the option of being routed to a number of destinations throughout the company, including a live operator.

Many caller inquiries, such as business hours and location information, can be handled entirely by the Automated Attendant. This cost-effective feature frees employee time that is

otherwise spent answering repetitive types of caller questions.

CARRYING YOUR VOICE FURTHER.

Beyond personal mailboxes, secure messages, call-screening and call routing functions, Key Voice's Debut offers many features that allow you to personalize your system to make it even more user friendly. Debut's Custom Greetings feature gives personnel the capacity to program their mailboxes to play any of 10 distinct greetings they record. By using and frequently updating custom greetings, employees can address each



caller with a warm, personalized reception and provide the caller with an appropriate professional greeting.

Debut's exclusive Mailbox Agendas actually manage each individual's calls based on his or her personal schedule—a feature that's useful for flex time, part-time and full-time employees. Individual phones can be set to redirect calls or play mailbox greetings automatically during an employee's off-hours. Users can choose to limit pager notification to business hours only, or even have the system transfer messages home on weekends.

To automate the task of collecting information from callers, Debut provides a versatile Question Box feature. The system prompts callers for specific data then stores verbal and keypress answers for later review and processing. Conduct job interviews, survey customers or collect status reports, all without interrupting other activities.



REVOLUTIONIZING THE WAY YOU COMMUNICATE.

Fast call handling flexibility lets you control exactly how, when and where each call is routed. Using the built-in menu tools, advanced call routing menus can be created to easily lead the caller to information or people that can efficiently handle their requirements. Day of week, time of day and call sequence routing options further enhance the system's flexibility. And the Automatic Call Distribution (ACD) feature can hunt a specific group of extensions to connect the caller with a live person as quickly and efficiently as possible.

Of course, Debut also benefits the company that prefers to have a receptionist answer a majority of the calls. Acting as

an extra pair of hands, your Debut Automated Attendant can serve simply as a backup receptionist, directing callers, queuing on-hold calls, screening calls and delivering accurate messages when the live attendant is too busy or not available.

With tens of thousands of installations in countries around the world and in several languages, Key Voice has led millions to higher levels of efficiency, productivity and customer satisfaction. Ask your phone systems specialist for information on Key Voice's complete line of voice processing systems. For quality, capabilities and ease of use, no one answers the call like Key Voice.



Your Authorized Key Voice Dealer



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Everything Your Business Calls For

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